

Customer Purchase Terms & Conditions

Shipping

All orders are processed in an expedited manner. Shipping is always for the customer's account and will be charged accordingly. If you wish to expedite an order, the customer will pay the expedited shipping fee. To expedite, please contact African Investment Management LLC ("AIM LLC"), by email at contact@aim4.us

AIM LLC currently offers 3 shipping methods from our warehouses in Florida, US, England, United Kingdom, Frankfurt, Germany:

Ground

Delivery occurs in 3 to 6 business days after processing begins, pending availability and credit card verification. Please allow additional processing time during promotional events. Ground delivery to Hawaii and parts of Alaska may take more than 7 business days. You may choose to select Two Business Day or Next Business Day air services for expedited delivery. At this time we do not offer Saturday delivery.

Two Business Day

Delivery occurs in 2 to 3 business days after processing begins, pending availability and credit card verification.

Next Business Day

Delivery occurs the next business day (excluding holidays) if placed by 12 PM ET, pending availability and credit card verification.

Returns

AIM LLC is certain that you will be satisfied with the quality. In order to request a return, please submit a request for an RMA returned within 7 days of purchase. For arrangements of the return shipping if applicable, please contact contact@aim4.us to process your return.

Method of refund

To the same form of payment used, or store credit

Product condition

The product must be returned in the same condition as received.

Charges

The customer is responsible for the costs incurred to return the product. Please contact AIM LLC via email contact@aim4.us to process your refund.

AFRICAN INVESTMENT MANAGEMENT LLC SALES TERMS AND CONDITIONS FORM 8.4-1 REV. - 01/01/2025